WHAT IS CLAIMED IS:

1	1. A method for performance managing a service in a video and data		
2	network comprising:		
3	identifying one or more users receiving the service;		
4	identifying a physical network transport in the video and data network for the		
5	one or more users;		
6	identifying a virtual network transport in the video and data network for the		
7	one or more users;		
8	monitoring performance data through the physical network transport and the		
9	virtual network transport;		
10	determining one or more threshold values for the one or more users' service;		
11	and		
12	determining if the performance data violates at least one of the one or more		
12	threshold values.		
1	2. The method of claim 1, further comprising issuing an alarm if the		
1	performance data violates at least one of the one or more threshold values.		
1	3. The method of claim 1, wherein monitoring the performance data		
1 1 2 1	comprises monitoring real-time data.		
1	4. The method of claim 1, wherein monitoring the performance data		
2	comprises monitoring nonreal-time data.		
1	5. The method of claim 1, further comprising storing the monitored		
2	performance data.		
1	6. The method of claim 5, further comprising creating reports using the		
2	stored performance data.		
1	7. The method of claim 6, further comprising issuing an alarm based on		
2	the reports.		
2	are reported.		
1	8. The method of claim 1, further comprising identifying a set of users		
2	impacted by the performance data violating the threshold values.		

1	9	The method of claim 1, wherein determining the one or more threshold	
2	values comprises identifying a level of service for the one or more user's service; and		
3	l	asing the level of service in determining the one or more threshold values.	
1	1	0. The method of claim 1, wherein the service comprises a Digital	
2	Subscriber Line	(xDSL) service.	
1	. 1	1. The method of claim 1, wherein the service comprises a Very high bit	
2	rate DSL (VDSL) service.		
1	1	2. The method of claim 1, wherein the video and data network comprises	
2	a xDSL network.		
1	1	3. The method of claim 1, wherein the video and data network comprises	
2	a VDSL network	-	
1	1	4. A method for performance managing of a service in a video and data	
2	network providi	ng video and data services, wherein the network comprises a video cloud,	
3	data cloud, and	rideo/data cloud, the method comprising:	
4	io	lentifying one or more users receiving the service;	
5	io	lentifying a physical network transport for the video cloud, the data cloud,	
6	and the video/data cloud for the one or more users;		
7	ic	lentifying a logical network transport for the video cloud, the data cloud, and	
8	the video/data cl	oud for the one or more users;	
9	m	onitoring performance data through at least one of the video cloud, the data	
10	cloud, and the vi	deo/data cloud physical and logical network transports;	
11	de	etermining one or more threshold values for the one or more users' service;	
12	and		
13	de	etermining if the monitored performance data violates at least one of the one	
14	or more threshold	d values.	